

INTEGRATED QUALITY, HEALTH, SAFETY AND ENVIRONMENT POLICY

OPERATEC - Engenharia & Serviços LDA, through its integrated policy, is committed to the implementation of issues within the scope of Quality, Health, Safety and Environment, considering them fundamental for the improvement of the activities carried out by the organization.

In this context, OPERATEC - Engenharia & Serviços LDA seeks in a systematic and integrated way:



a) Promote the training of employees, enhancing their skills for the provision of excellent services;



b) Ensure compliance with current legislation, regulations, standards and customer requirements applicable to the Organisation as well as others to which it subscribes;



c) Ensure and prioritise the Health and Safety of stakeholders in accordance with the standards and legislation applicable to them;



d) Ensure customer satisfaction by exceeding their expectations through the provision of excellent services according to their needs within safety standards;



e) Promote the culture of Quality, Health, Safety and Environment through Awareness-raising involving stakeholders;



f) Promote continual improvement by evaluating the performance of the Integrated Management System by reviewing the objectives of its processes;



g) Minimise negative environmental impacts arising from activities by promoting the rational use of natural resources and preventing pollution;



h) Ensure stakeholder satisfaction by adopting practices that are in line with their needs and expectations.

OUR COMMITMENT AIMS TO:

- Establish lasting partnerships with customers, suppliers and other stakeholders;
- Review and evaluate the objectives of the organisation's processes;

- Promote a culture of Quality, Health, Safety and Environment and Risk prevention throughout the Organisation;
- Monitor and evaluate the QHSE Management System in order to demonstrate its effectiveness and efficiency in line with best practice, promoting continuous improvement;
- Ensure that this policy is communicated and understood within the Organisation and reviewed periodically to ensure that it is feasible and appropriate both in the administrative sector and in the operational units where OPERATEC carries out its activities.

Alberto Figueiredo



Executive Director

